

NHA Today

NHARAC

440 Lennon Circle, Newport, TN 37821

423-623-1575



2024

COME JOIN US! On the second Monday of every month the Newport Housing Authority Resident Advisory Council meets. Our next meeting will be at the Rhea Mims Hotel **Monday, December 16, 2024**, at 4pm. Remember, the council represents you the tenant. So this is your time to voice concerns, share ideas or just meet new friends. Pot Luck will now be prior to the Resident Council Meeting. Call Tenant Services at (423) 532-8001 for more information. So, everyone come and bring a dish. We look forward to seeing everyone there!



Wise Words from Walter From the desk of Walter Cole, Executive Director

MERRY CHRISTMAS to everyone in the NHA. I hope everyone had a Great Thanksgiving. Please read your newsletter as there is always something going on (Check your calendar and read your newsletter). The Downtown Christmas Parade is Friday, December 6th. There is the *Magical Christmas Event* in the NHA. Gifts will be delivered to the door for all of the NHA's children 13 and under on the morning of December 23rd. Please try to have someone home around 9 a.m. Monday, December 23rd if possible. And don't forget to drop those Santa Letters off when you drop your rent off at the office in December. We will also have spray day going on December 18th, 19th and 20th. I wish everyone a Merry Christmas and a Happy New Year!

Sincerely,

Walter L. Cole

Executive Director



RENT PAYMENT THINGS TO REMEMBER

Please make sure to put your rent payments in the drop box the **entire** month. No payments will be processed at the front window. We have tried to clearly mark where payments go. But as always if you have questions please don't hesitate to call us at (423) 623-1575.

- **Do not leave blank checks, money orders or cash in the payment drop box.**
- When paying your rent, your filled out money order or check must be placed in the payment drop box. A receipt will be mailed back to you.
- If someone is paying rent for you, then they will need to make sure your name and/or address is listed on the check or money order. Or, place the payment in a sealed envelope with your name and address on the outside.
- **PRINT CLEARLY** on the check or money order.
- If you think you may be late with your rent payment for whatever reason please call Cindy at ext. 4 to make arrangements.
- The easiest way to remember how to fill your money order out no matter where you purchase it at is:
 - *Pay to the order of will be: **NHA**
 - *In the "for" section: **Print your address**
 - *Make sure to **sign** the money order as purchaser. **Do not sign them on the back.**



*The greatness of a community is most accurately
measure by the compassionate actions of it's members*

Coretta Scott King

Tenant Services is still here for you. If you need information on support groups, food distribution services, or help offered in our community please don't hesitate to call us at (423) 532-8001 on Mondays 9am-12pm and we will be more than happy to assist you.



FROM THE DESK OF ANDREA TAYLOR, HOUSING MANAGER

A few reminders.....

- As you all know the NHA has security cameras that monitor the common areas of the different developments. Some of you all have your own security cameras and while that is fine as long as they are not permanently attached to the unit, please do not point them at a neighbor's unit. You can monitor your own area not your neighbor's.
- We all love our pets and while we only have a short time with them, if your pet passes away please let the office know. Remember, it is 2 pets per household. So, if you decide to get another pet after one passes away, you do not have to pay an additional pet deposit but you do need to let the office know. We offer the free pet vaccination clinic once a year. If your pet isn't on the list you may not be able to take part in the free clinic next year.
- Please do not put post dated checks in the drop box. We cannot hold checks. If you put a post dated check in the drop box you will be asked to come pick it up or it will be sent back to you.
- There are some upcoming changes to the ACOP, lease and Vehicle/Parking Policy that are scheduled to become effective on January 1, 2025. The changes in the ACOP and lease were mandatory changes based on new HUD regulations. The Vehicle/Parking Policy was changed to better clarify the definition of a vehicle. If you would like to see those changes you may come to the Main Office during business hours to view them.

I hope everyone has a very safe and blessed Christmas!

If you have any additional questions, feel free to contact me at (423) 623-1575 ext. 3.

Sincerely,

Andrea E Taylor, PHM

Housing Manager



FROM THE DESK OF MELISSA VENERABLE, OCCUPANCY COORDINATOR

- **Annual recertifications are conducted IN OFFICE. Your appointment time along with a check list of items you need to provide will be sent to you. If you need to re-schedule for good reason then please contact me PRIOR to your appointment. And don't forget to bring all your documents with you to your appointment.**
- If you have a checking or savings account please provide a COMPLETE bank statement and not an account history. They are not the same things.
- Remember that you must report your income and family composition changes within **14 calendar days**. You can do this by calling the office at (423) 623-1575 ext. 2 and explaining to me what happened. If you are emailing documents make sure to explain whether you have rent increase or decrease.
- If you fail to report an increase of wages within the 14 calendar day period, a retroactive rent charge will be charged to your account. This is the difference in the amount of rent that you were charged as opposed to the amount of rent that you should have been charged. If your retroactive rent exceeds \$2400.00 you will be required to find housing elsewhere.
- If you have not reported any decrease in wages you will not be given any credit for the months that your rent should have been reduced.
- If you have questions, you can call me at extension 2 or you can reach me by email at mvenerable@nhatoday.com. I look forward to meeting everyone!

Melissa Venerable,
Occupancy Coordinator

A LITTLE BIT OF EVERYTHING FOR EVERYONE!



Don't forget that our Bryant Town Boutique is open on Wednesdays 10am to 4pm. We also have a boutique located at 375 Alex Street that is open on Mondays 9am to 12pm. There's lots of good stuff at both locations and it's FREE! Be sure to stop by and see us. We look forward to seeing you!



Christmas décor
Coats
Clothing and more

ALEX STREET BOUTIQUE
375 Alex Street

SATURDAY DECEMBER 14TH

10am to 4pm

FREE FREE FREE FREE

TO ALL NHA TENANTS

More items added since last date





KIDS CORNER





December 2024

| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----|---|-----|---|--------------|---|--|
| 1 | 2-Tenant Services Mini Boutique Open 9am-12pm | 3 | 4-Bryant Town Boutique Open 10am-4pm | 5 | 6-Rhea Mims 12pm Bingo | 7 |
| 8 | 9-Tenant Services Mini Boutique Open 9am-12pm | 10 | 11-Bryant Town Boutique Open 10am-4pm | 12 | 13 | 14-Tenant Services Mini Boutique Open 10am-4pm |
| 15 | 16-Tenant Services Mini Boutique Open 9am-12pm Rhea Mims Hotel Resident Council Pot Luck & Bingo | 17 | 18-Spray Day Bryant Town Boutique Open 10am-4pm | 19-Spray Day | 20-Spray Day Rhea Mims 12pm Bingo | 21 |
| 22 | 23-Tenant Services Mini Boutique Open 9am-12pm | 24 | 25-  | 26 | 27 | 28 |
| 29 | 30-Tenant Services Mini Boutique Open 9am-12pm | 31 | | | | |

Trash Pick Up

Days:

Monday: Larmie, Musterfield, Gregg Lane, Lamons Graham, Nutmeg, Alex, Cooper, Lamaster, Driskill, Whitson, Harper, Briggs, Swagerty and Lennon.

Wednesday:

Masters, Runnion,

Ban List Additions

*A copy of the full list is located at our website nhatoday.com as well as our Main Office.

Norma Sutton



Scan for complete
Newsletter